

ABSTRACT

Title: Establishing Auditable Records of the Process of Agreement of Contract
by Multiple Participants in a Service

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A method of establishing auditable records of the process of agreement of contract by multiple participants in a service which operates over a computer network which has a customer and a vendor which negotiate during a contract formation phase of a transaction and in which a product or service is supplied to the customer during a contract execution phase of the transaction, includes providing a contract manager which monitors communications between the parties relating at least to the contract formation phase of the transaction, and keeps auditable records of the negotiations so as maintain an independent record of the agreed contract.

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